Community Service Project provides chapter members with the opportunity to showcase their community service projects within their school and/or community. The project must be in the interest of the community and designed for chapter participation. This competitive event consists of a pre-judged report and presentation component.

**Event Overview**

**Division:** High School  
**Event Type:** Team of 1, 2 or 3 members present the chapter project  
**Event Category:** Chapter Event  
**Event Elements:** Pre-judged Report & Presentation  
  - **Pre-judged Component:** 17-page report due May 7, 2024  
  - **Presentation Time:** 3-minute set-up, 7-minute presentation time, 3-minute question & answer time  
**NACE Connections:** Career & Self-Development, Critical Thinking, Communication, Leadership, Professionalism, Teamwork

**Equipment Provided by Competitors:** Technology and presentation items for preliminary and final round presentation  
**Equipment Provided by FBLA:** Table for preliminary round presentation; table, power, projector & screen for final round presentation

**District/Region/Section**  
Check with your District/Region/Section leadership for District/Region/Section-specific competition information.

**State**  
Check with your State Leader for state-specific competition information.

**National**  
**Policy and Procedures Manual**  

**Eligibility**

- FBLA membership dues are paid by 11:59 pm Eastern Time on March 1 of the current school year.  
- Members must be registered for the NLC and pay the national conference registration fee in order to participate in competitive events.  
- Members must stay in an official FBLA hotel in order to compete.  
- Each state may submit four entries.  
- Each competitor can only compete in one individual/team event and one chapter event (American Enterprise Project, Community Service Project, Local Chapter Annual Business Report, Partnership with Business Project).  
- Competitors must set up their presentation by themselves.  
- Each competitor must compete in all parts of an event for award eligibility.  
- All members of a team must consist of individuals from the same chapter.
• Picture identification (driver’s license, passport, state-issued identification, or school-issued identification) is required when checking in for competitive events.

• If competitors are late for a presentation time, they will be allowed to compete until such time that results are finalized, or the accommodation would impact the fairness and integrity of the event. Competitive events start in the morning before the Opening Session of NLC.

Recognition

• The number of competitors will determine the number of winners. The maximum number of winners for each competitive event is 10.

Event Administration

• This event has three parts: pre-judged, preliminary presentation, and final presentation

• Pre-judged Report
  
  o Submission Deadline: A PDF of the report must be uploaded in the conference registration system by May 7, 2024.
  
  o Number of Pages: The report will be no more than seventeen (17) pages.
  
  o Report Specifics
    
    ▪ The first page (front cover) should include the name of school, state, name of the event, and school year (2023–24) on the cover.
    
    ▪ The second page must include a table of contents and each page must be numbered.
    
    ▪ Divider pages and appendices are optional and must be included in the page count.
    
    ▪ Reports must describe chapter activities conducted from the end of the 2023 State Leadership Conference to the end of the 2024 State Leadership Conference.
    
    ▪ Reports must describe one chapter project that serves the community. The project must be in the interest of the community and designed for chapter participation. Include:
      
      ▪ Description of the project
      ▪ Chapter member involvement
      ▪ Degree of impact on the community
      ▪ Evidence of publicity received
      ▪ Project evaluation
  
  o Competitors must prepare reports. Advisers and others are not permitted to write reports. Reports must be original, current, and not submitted for a previous NLC.
  
  o Pages must be formatted to fit on 8 ½” x 11” paper.
  
  o Reports should follow the rating sheet sequence.
  
  o The report is pre-judged before the NLC.
  
  o Pre-judged materials will not be returned. Reports submitted for competition become the property of FBLA. These reports may be used for publication and/or reproduced for sale by FBLA.
Preliminary Presentation
- **Equipment Set-up Time:** 3 minutes
- **Presentation Time:** 7 minutes (one-minute warning)
- **Question & Answer Time:** 3 minutes
- **Internet Access:** Not provided
- The presentation is judged at the NLC. Preliminary presentations are not open to conference attendees. The presentation will take place in a large, open area, with a booth size of approximately 12’ x 12’.
- Competitors/teams are randomly assigned to sections.
- Competitors present directly from a laptop/device. Screens and projectors are not allowed for use, and competitors are not allowed to bring their own. Power will not be available.
- Competitors can present with and bring any of the following technology into the presentation as long as it fits on the small table in front of the judges’ table or is held by the competitors:
  - Laptop
  - Tablet
  - Mobile phone
  - External monitor that is approximately the size of a laptop monitor
- Pre-judged materials, visual aids, and samples related to the project may be used during the presentation; however, no items may be left with the judges or audience.
- When the equipment set-up time has elapsed, the timer will automatically start the seven-minute presentation time.
- If performing as a team, all team members are expected to actively participate in the presentation.
- No animals (except authorized service animals) will be allowed for use in any competitive event.

Final Presentation
- **Equipment Set-up Time:** 3 minutes
- **Presentation Time:** 7 minutes (one-minute warning)
- **Question & Answer Time:** 3 minutes
- **Internet Access:** Not provided
- An equal number of competitors/teams from each section in the preliminary round will advance to the final round. When there are more than five sections of preliminary presentations for an event, two competitors/teams from each section will advance to the final round.
- Final presentations may be open to conference attendees, space permitting. Finalists may not view other competitors’ presentation in their event.
- Competitors can present with and bring any of the following technology into the presentation as long as it fits on the small table in front of the judges’ table or is held by the competitors:
  - Laptop
  - Tablet
  - Mobile phone
  - External monitor that is approximately the size of a laptop monitor
The following will be provided for the final round if it occurs in a conference room: screen, power, table, and projector. Competitors using laptops or other devices that do not have an HDMI port will need to provide their own adapters. It is up to final-round competitors to determine if they wish to use the technology provided.

- Pre-judged materials, visual aids, and samples related to the project may be used during the presentation; however, no items may be left with the judges or audience.
- When the equipment set-up time has elapsed, the timer will automatically start the seven-minute presentation time.
- If performing as a team, all team members are expected to actively participate in the presentation.
- No animals (except authorized service animals) will be allowed for use in any competitive event.

**Scoring**
- The report score will be added to the preliminary presentation score to determine the finalists.
- The normalized report score (using standard deviation) will be added to the final presentation score to determine the top winners.
- The report score will be used to break a tie.

**Americans with Disabilities Act (ADA)**
- FBLA meets the criteria specified in the Americans with Disabilities Act for all competitors with accommodations submitted through the conference registration system by the registration deadline.

**Recording of Presentations**
- No unauthorized audio or video recording devices will be allowed in any competitive event.
- Competitors in the events should be aware FBLA reserves the right to record any presentation for use in study or training materials.

**Penalty Points**
- Competitors may be disqualified if they violate the Competitive Event Guidelines or the Honor Code.
- Five points are deducted if competitors do not follow the Dress Code or are late for their assigned presentation time.
# 2023–24 Competitive Events Guidelines
## Community Service Project (High School)
### Community Service Project Pre-judged Report Rating Sheet

<table>
<thead>
<tr>
<th>Expectation Item</th>
<th>Not Demonstrated</th>
<th>Below Expectations</th>
<th>Meets Expectations</th>
<th>Exceeds Expectations</th>
<th>Points Earned</th>
</tr>
</thead>
<tbody>
<tr>
<td>Project has specific goals and provides service to the community and its citizens</td>
<td>Project is not a Community Service Project</td>
<td>Project has specific goals OR provides service to the community and its citizens but not both</td>
<td>Project has specific goals AND provides service to the community and its citizens</td>
<td>Project has quantitatively defined goals and indicates future activities or steps that could be taken to further the work started</td>
<td>0-9-10 points</td>
</tr>
<tr>
<td>Describe research into school and/or community needs</td>
<td>No evidence of school and/or community research</td>
<td>Research was completed but not clearly outlined</td>
<td>Research clearly completed and clearly outlined</td>
<td>Research was planned, executed, and evaluated</td>
<td>13-15 points</td>
</tr>
<tr>
<td>Describe planning, development, and implementation of project</td>
<td>No evidence of planning, development, or implementation of project</td>
<td>Planning, development, OR implementation explanation is missing</td>
<td>Planning, development, and implementation activities/steps are clearly described</td>
<td>Planning, development, and implementation activities/steps are described and rationale for types of activities is given</td>
<td>17-20 points</td>
</tr>
<tr>
<td>Show evidence of publicity received</td>
<td>No evidence of publicity received</td>
<td>Information about publicity was written in the report but no evidence of publicity is available</td>
<td>Project was recognized within the school and/or community</td>
<td>Project was recognized in more than one way by the school and/or community</td>
<td>9-10 points</td>
</tr>
<tr>
<td>Report benefits to and degree of impact on the school and/or community</td>
<td>School and/or community impact is not addressed</td>
<td>Project was completed and served a purpose</td>
<td>Project created tangible results that benefitted the school and/or community</td>
<td>Project impacted the school and/or community to a level that something has dynamically changed, and the project should continue</td>
<td>10-16 points</td>
</tr>
<tr>
<td>Evaluate the project</td>
<td>No evidence of project evaluation is provided</td>
<td>Project was evaluated</td>
<td>Project was evaluated and the evaluation was assessed</td>
<td>Project was evaluated and recommendations for change were given</td>
<td>9-10 points</td>
</tr>
</tbody>
</table>

### Report Format

<table>
<thead>
<tr>
<th>Guidelines followed and report arranged according to rating sheet (See above Expectation Items)</th>
<th>Missing one or more sections and/or does not follow rating sheet</th>
<th>All information presented, but order inconsistent with rating sheet</th>
<th>Information arranged according to rating sheet</th>
<th>Presented in the correct order and includes written transitions between sections</th>
<th>0 points</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>0 points</td>
<td>1-6 points</td>
<td>7-8 points</td>
<td>9-10 points</td>
<td></td>
</tr>
</tbody>
</table>

| Format and design a business report                                                            | Does not format document                                          | Inconsistent formatting, excessive white space, and/or unrelated graphics and/or photos | Consistent formatting throughout the report  | Utilizes full bleed, effective use of space, related defined graphics, and consistent formatting |          |
|                                                                                                 | 0 points                                                         | 1-6 points                                                          | 7-8 points                                    | 9-10 points                                                                        |          |

| Include correct grammar, punctuation, and spelling                                             | More than 5 grammar, punctuation, or spelling errors             | 3-4 grammar, punctuation, or spelling errors                        | No spelling errors, and not more than 2 grammar or punctuation errors | No spelling error, and not more than 1 grammar or punctuation error                  |          |
|                                                                                                 | 0 points                                                         | 1-2 points                                                          | 3-4 points                                    | 5 points                                                                           |          |

**Report Total (100 points)**

Name(s): 
School: 
Judge Signature: 
Comments: 
Date: 

Community Service Project (High School) - Page 5 of 6 – Updated September 2023
# 2023–24 Competitive Events Guidelines

## Community Service Project (High School)

### Community Service Project Presentation Rating Sheet

<table>
<thead>
<tr>
<th>Expectation Item</th>
<th>Not Demonstrated</th>
<th>Below Expectations</th>
<th>Meets Expectations</th>
<th>Exceeds Expectations</th>
<th>Points Earned</th>
</tr>
</thead>
<tbody>
<tr>
<td>Describes project development and strategies used to implement project</td>
<td>No evidence of project development or strategies presented</td>
<td>Project development is explained briefly; very limited strategies are utilized</td>
<td>Project development is clearly outlined. More than one strategy is outlined.</td>
<td>Project development is clearly outlined. Strategies are chronological and clearly explained.</td>
<td>0 points</td>
</tr>
<tr>
<td></td>
<td></td>
<td>1-9 points</td>
<td>10-16 points</td>
<td>17-20 points</td>
<td>1-9 points</td>
</tr>
<tr>
<td>Describes research into school or community needs</td>
<td>No evidence of school and/or community research</td>
<td>Research was completed but not clearly outlined</td>
<td>Research clearly completed and clearly outlined</td>
<td>Research was planned, executed, and evaluated</td>
<td>0 points</td>
</tr>
<tr>
<td></td>
<td></td>
<td>1-8 points</td>
<td>9-12 points</td>
<td>13-15 points</td>
<td>1-8 points</td>
</tr>
<tr>
<td>Appropriate level of chapter member involvement in project</td>
<td>Chapter involvement is not explained</td>
<td>Participation was limited to 25% of chapter members</td>
<td>The project was clearly a chapter project and participated in by 50% of chapter members</td>
<td>Over 75% or more of chapter members participated and clear evidence is provided of the impact</td>
<td>0 points</td>
</tr>
<tr>
<td></td>
<td></td>
<td>1-6 points</td>
<td>7-8 points</td>
<td>9-10 points</td>
<td>1-6 points</td>
</tr>
<tr>
<td>Degree of impact on the community and its citizens</td>
<td>School and/or community impact is not addressed</td>
<td>Project was completed and served a purpose</td>
<td>Project created tangible results that benefitted the school and/or community</td>
<td>Project impacted the school and/or community to a level that something has dynamically changed, and the project should continue</td>
<td>0 points</td>
</tr>
<tr>
<td></td>
<td></td>
<td>1-9 points</td>
<td>10-16 points</td>
<td>17-20 points</td>
<td>1-9 points</td>
</tr>
<tr>
<td>Evident of publicity received</td>
<td>No evidence of publicity received</td>
<td>Information about publicity was written in the report but no evidence of publicity is available</td>
<td>Project was recognized within the school and/or community</td>
<td>Project was recognized in more than one way by the school and/or community</td>
<td>0 points</td>
</tr>
<tr>
<td></td>
<td></td>
<td>1-2 points</td>
<td>3-4 points</td>
<td>5 points</td>
<td>1-2 points</td>
</tr>
<tr>
<td>Student evaluation of project effectiveness</td>
<td>No evidence of project evaluation is provided</td>
<td>Project was evaluated</td>
<td>Project was evaluated and the evaluation was assessed</td>
<td>Project was evaluated and the team has created recommendations for change should the project be repeated</td>
<td>0 points</td>
</tr>
<tr>
<td></td>
<td></td>
<td>1-2 points</td>
<td>3-4 points</td>
<td>5 points</td>
<td>1-2 points</td>
</tr>
</tbody>
</table>

### Delivery Skills

<table>
<thead>
<tr>
<th>Expectation Item</th>
<th>Not Demonstrated</th>
<th>Below Expectations</th>
<th>Meets Expectations</th>
<th>Exceeds Expectations</th>
<th>Points Earned</th>
</tr>
</thead>
<tbody>
<tr>
<td>Statements are well-organized and clearly stated</td>
<td>Competitor(s) did not appear prepared</td>
<td>Competitor(s) were prepared, but flow was not logical</td>
<td>Presentation flowed in logical sequence</td>
<td>Presentation flowed in a logical sequence; statements were well organized</td>
<td>0 points</td>
</tr>
<tr>
<td></td>
<td></td>
<td>1-6 points</td>
<td>7-8 points</td>
<td>9-10 points</td>
<td>1-6 points</td>
</tr>
<tr>
<td>Demonstrates self-confidence, poise, assertiveness, and good voice projection</td>
<td>Competitor(s) did not demonstrate self-confidence</td>
<td>Competitor(s) demonstrated self-confidence and poise</td>
<td>Competitor(s) demonstrated self-confidence, poise, and good voice projection</td>
<td>Competitor(s) demonstrated self-confidence, poise, good voice projection, and assertiveness</td>
<td>0 points</td>
</tr>
<tr>
<td></td>
<td></td>
<td>1-2 points</td>
<td>3-4 points</td>
<td>5 points</td>
<td>1-2 points</td>
</tr>
<tr>
<td>Demonstrates the ability to effectively answer questions</td>
<td>Unable to answer questions</td>
<td>Does not completely answer questions</td>
<td>Completely answers questions</td>
<td>Interacted with the judges in the process of completely answering questions</td>
<td>0 points</td>
</tr>
<tr>
<td></td>
<td></td>
<td>1-6 points</td>
<td>7-8 points</td>
<td>9-10 points</td>
<td>1-6 points</td>
</tr>
</tbody>
</table>

**Staff Only:** Penalty Points (5 points for dress code penalty and/or 5 points for late arrival penalty)

<table>
<thead>
<tr>
<th>Presentation Total (100 points)</th>
</tr>
</thead>
</table>

Name(s):  
School:  
Judge Signature:  
Date:  
Comments:  

Community Service Project (High School) – Page 6 of 6 – Updated September 2023